

**PART 1 - CUSTOMER DETAILS**

Customer Name:.....Contact Telephone:.....  
 Address:.....E-mail address:.....  
 Preferred ISP.....

Give the telephone number of the service on which the DSL Access and/or Cytavision service will be connected.  
 For those who already have or apply for both services this number must be the same.  
 The above services are not offered on ISDN.

Telephone No.

**PART 2 - DETAILS FOR SERVICE REQUIRED**

**NEW BASIC SERVICE-CHANGE OF SERVICE**

- New
- Change
- Temporary disconnection
- Reconnection
- Cease

- DSL Access Home512
- DSL Access Home1000
- DSL Access Home2000
- DSL Access Home4000
- DSL Access Office2000
- DSL Access Office4000
- DSL Access Office8000

- Cytavision **Value Pack**
- Cytavision+ DSL Access Home512
- Cytavision+ DSL Access Home1000
- Cytavision+ DSL Access Home2000
- Cytavision+ DSL Access Home4000
- Cytavision+ DSL Access Office2000

Installation of DSL Access Home:

- Cyta's installation team
- Self install (Refers only to new provision in fixed telephony service)

Information regarding Cytavision:

- 2nd Set Top Box

- Service to be provided with modem\*\*:
- IP Addresses:.....(To be completed only by ISP's for DSL Access Office)
- Change of internet provider: From.....To.....(Refers only to changes of internet provider for DSL Access Office)
- \*\* For service to be provided without modem please tick here:

**PART 3 - OTHER DETAILS REQUIRED**

**PREMIUM CHANNELS**

- Cytavision Full Pack\***
- LTV&ALFA\*
- LTV2,3,LTV Sports1, 2\*
- LTV Races\*
- Adult channel

\*The above premium channels will be used for:

- Domestic viewing
- Public viewing

**LANGUAGE OF USER INTERFAC**

- GREEK
- ENGLISH

**Protection of Personal Data**

The following statements concern all services being provided to me and services that will be provided to me in the future by Cyta.  
 I declare that it is to my knowledge that Cyta maintains records of my personal data, in accordance with the law regarding the Protection of Personal Data (Act 138/2001)

I declare that I give my consent to:

- |   | YES                      | NO                       |
|---|--------------------------|--------------------------|
| a) receiving informational and/or advertising/promotional material from Cyta:   | <input type="checkbox"/> | <input type="checkbox"/> |
| <input type="checkbox"/> in any way      or <input type="checkbox"/> post-mail <input type="checkbox"/> sms <input type="checkbox"/> mms <input type="checkbox"/> e-mail <input type="checkbox"/> Fax |                          |                          |
| b) being informed via telephone about Cyta services.  | <input type="checkbox"/> | <input type="checkbox"/> |
| c) being notified via telephone or via messages about any sudden high usage of my services.   | <input type="checkbox"/> | <input type="checkbox"/> |
| d) forward details of my bills for settlement to a bank, when I give such an order directly to bank.  | <input type="checkbox"/> | <input type="checkbox"/> |

**Repayment of installation fees (Refers only to new provision of domestic broadband service with modem)**

Once off       10 monthly installments. (If the subscriber requires termination of his/her broadband service before the installments are fully paid then he/she is obliged to pay the remaining due amount.)

**Terms and conditions for offers:**

- Offers will not be valid if not satisfied in a period of 6 months either due to technical reasons or problems on client's premises.
- Offers at which pre-payment is required, the amount given will not be returned.

Name:.....ID or Passport no.:.....

Date:.....Signature:.....